



WELCOME

Healing Waters Counseling Center, LLC is an outpatient mental health private practice that was established in 2010. Outpatient mental health services (including counseling and psychiatric services) are provided in a warm, confidential, and professional environment. For additional information, please visit www.healingwaterscc.com

OFFICE LOCATIONS

Healing Waters Counseling Center has two service locations, Cedar Bluff (1113 Cedar Valley Drive Cedar Bluff, VA 24609) and Lebanon (39 South Flanagan Avenue Lebanon, VA 24266).

OFFICE HOURS

Healing Waters Counseling Center is open from 8:30 a.m. until 5:00 p.m. Monday through Friday. The office closes for lunch from 12:00 noon until 1:00 p.m. Select Saturday hours may be available by appointment only.

CLINICAL SERVICES

Services are provided by Licensed Professional Counselors, Licensed Clinical Social Workers, Licensed Psychiatrist, Residents in Counseling, Supervisees in Social Work, and/or Residents in Marriage and Family Therapy.

FEES AND PAYMENTS

Information regarding current fees, insurance, and payment plans is attached. All financial arrangements are made through the Office Manager (276-963-0111)

MISSED APPOINTMENTS

If an appointment must be cancelled or rescheduled, a 24-hour advance notice is appreciated. In an emergency situation that may prevent the 24-hour notification, please call as soon as possible. This courtesy allows the clinical staff to see other clients on a waiting list. A missed appointment without notification is billed to the client at the rate of \$35.00 for missed therapy appointments and \$140.00 for first time psychiatric appointments and \$70.00 for follow up psychiatric appointments.

INCLEMENT WEATHER

Attempts will be made to personally notify individuals with scheduled appointments if the office must be closed. This may not always be possible. Closing due to weather conditions will be announced on the Healing Waters Counseling Center Facebook page.